

3DPartFinder

Customer Satisfaction Survey

In order to improve our product and services, please fill-in this quick survey at the end of each week. Based on your answers we may give additional training on very specific topics to enhance your overall experience. Your feedback is very appreciated. Thank you in advance!

Product Satisfaction

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Overall, how satisfied were you with 3DPartFinder?					

What do you like about our product / service?

What do you dislike about our product / service?

Length of Use

	Less than a week	1 week	2-3 weeks	1-3 months	Over 3 months
How long have you used 3DPartFinder?					

Frequency of Use

	More than 10 times a day	5 to 10 times a day	2 to 5 times a day	Once a day	Less than once a day
How often do you use 3DPartFinder?					

Rate your satisfaction level for the following aspects of 3DPartFinder

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Launch search from existing model					
Launch search from a rough 3D model					
Method to display results by similarity in CAD assembly					
I trust the results					
Accuracy to identify duplicates					
Search speed to find similar parts					
Are the search results pertinent?					
Overall performance satisfaction					

What are the primary functions to improve?

What other functionality would you like to see in 3DPartFinder?

Is it the first time you try a geometric search engine?

Yes	No

If no, which product did you used?

Recommend to Others and Future Use

	Definitely	Probably	Not sure	Probably not	Definitely not
Would you recommend 3DPartFinder to colleagues/contacts within your industry?					
Would you use 3DPartFinder in the future?					

Do you have other comments?

Do you want us to contact you?

Your name:

Email:

Telephone number: